

# Privacy Policy and Disclaimer

## PRIVACY POLICY

The protection of individual privacy is a concern to Elk River Municipal Utilities (ERMU), and is governed by Minnesota Statutes Chapter 13, (Government Data Practices Act). ERMU has created this privacy statement in order to demonstrate its firm commitment to privacy.

### Information You Provide to Us

ERMU does not keep any personal information about you or your visit to our web site unless you have specifically supplied it to us. For instance, if you provided information as part of your request for information from us, or for the purpose of submitting an online form, we will keep the information you provided so we may be able to reply or handle your request. In cases where you have supplied us with information, we will treat such information in accordance with the requirements of the Government Data Practices Act. This means that it will be treated in the same way as written forms of communication, and in many instances, it will be considered public information available to the public upon request. To the extent allowed by law, ERMU will make reasonable attempts to protect personal financial information from disclosure.

### Other Information About Your Visit to Our Site

Like most websites, our website reads some information from your computer that helps us analyze traffic patterns, perform routine maintenance, maintain site security, and improve navigation. Generally, the information we collect is temporary and when you leave the site it is deleted from our system. ERMU leaves open the right to collect and maintain the following:

- Total number of visitors to our site
- Types of computer systems used to access our site
- Web browser type and version
- Date and time of access
- The website you visited prior to coming to our site
- Information about possible system security threats

### Web Cookies

ERMU's online tracking system may use "cookies" to track how the site is being used. While cookies allow us to see which pages a particular user is visiting, they convey no personal information about the user. This is done so we may improve the site by studying its usage. Disabling cookies in your web browser will not prevent you from using this site.

## Acceptance of Policy

The use of our website signifies your acceptance of this privacy policy. If you do not agree to this policy, please do not use this website. ERMU reserves the right to change, modify, add, or remove portions of this policy at any time. Please check this page periodically for changes.

This privacy policy does not apply to websites operated by third parties that you may have access to through a link from our website.

## DISCLAIMER

ERMU has established this website for use by the general public as a convenient way to access information about the services and programs provided by ERMU. Efforts are made to ensure the accuracy of the information provided on this website. However, several factors beyond the control of ERMU can affect the quality of information displayed on this website.

ERMU does not represent or warrant that the website will be uninterrupted or error-free, that defects will be corrected, or that the website or the server that makes it available are free of viruses or other harmful components.

ERMU makes no representations about the suitability, reliability, availability, timeliness, or accuracy of the website for any purpose.

If you are concerned about the accuracy of an item, you may contact ERMU at 763.441.2020. You may also ask questions or provide feedback about the ERMU website via the [contact us](#) page.

## LINK DISCLAIMER

The purpose of ERMU's website is to provide information about utility services and programs. The ERMU website may provide links to other websites that provide relevant information but are outside the control of ERMU. ERMU is not legally responsible for the content, quality, accuracy, or completeness of any off-site materials referenced or linked through the ERMU website. By using the ERMU website, the user acknowledges and accepts that ERMU is not responsible for any materials stored on other websites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other websites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user.